

Paul Jocelyn



Paul is an experienced head of learning with an excellent record of developing and implementing modern people development strategy. With his extensive experience, he has designed and managed innovative learning programs in a fast-paced multinational retail organization. Paul is skilled in leading and developing teams of learning professionals in design, curation, procurement and measurement of continuous learning solutions. As a learning and performance strategist, he created and led performance improvement cultures that supported organizational growth as well as effectively brought together social learning, performance support and learning campaigns. Paul's focus is to build trusting relationships across teams at all levels and is a passionate role model for empathy and collaboration.

PROFESSIONAL EXPERIENCE

Paul is an experienced business leader and coach with over 25 years experience in a multinational retail organisation. Paul's career includes leadership roles in operations, organisation design, change management and learning. As a freelance consultant and trainer, Paul helps organisations and business leaders develop learning and performance strategies.

Paul spent the first half of his leadership career in retail operations, managing stores in London and the south of England. Paul was responsible for engaging and developing store teams of up to four hundred colleagues.

As Head of Learning and Capability Paul was part of the international marketing leadership team, supporting nine country teams to develop their skills and confidence. Paul led teams of specialists to design business models, engage leadership teams and develop learning and training resources.

Currently, Paul is a Learning and Performance consultant supporting corporate learning teams and training providers. In Paul's consulting work he helps organisations to increase the value and effectiveness of learning. Paul also works with learning providers align their services to today's businesses challenges.

Paul interests include how learning contributes to improved organisational performance and the evolving role of leaders in the workplace.

CERTIFICATIONS & SPECIALTIES

- Certified Performance Consultant – LPI
- Fellow – The Learning & Performance Institute
- Coaching – Tesco Academy

KEY SKILLS & QUALIFICATIONS

- Learning and Performance Strategy
- Change Management
- Partnership Development
- Team Development
- Project Management
- Blended Learning
- Business Process Improvement
- Project Planning
- Program Management
- Performance Management
- International Project Management
- Organizational Learning